



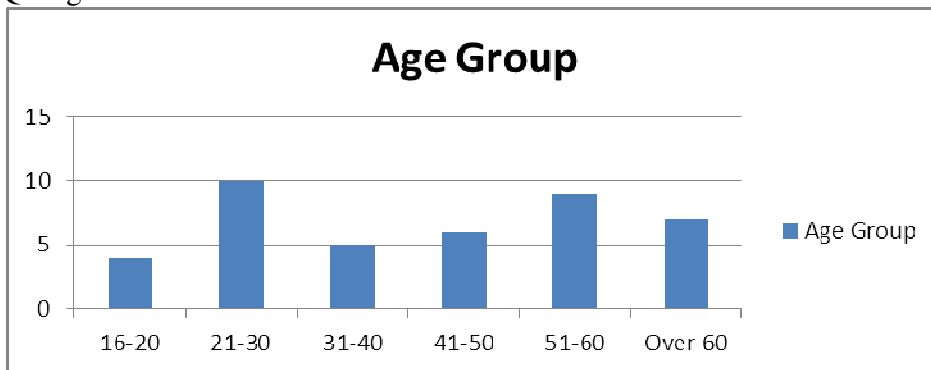
STATION SURGERY – Patient Reference Group (PRG)

The following survey questions have been asked of all member of the PRG and compiled onto a summary of results. The total number of patient surveyed was 41.

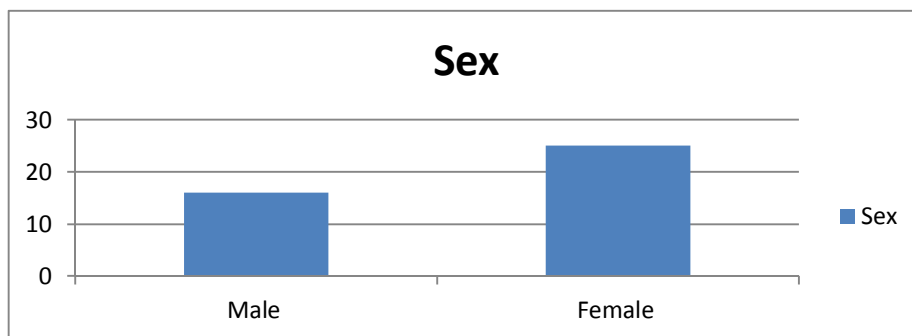
The survey was made available to all patient registered at the practice through our website www.stationsurgeryleyland.co.uk. The information and instructions on how to complete the survey and to become a member our PRG was displayed in the waiting room and on the visual display message board. Full details of the PRG was also available on our website

SURVEY RESULTS

Q1 Age?



Q2 Sex?

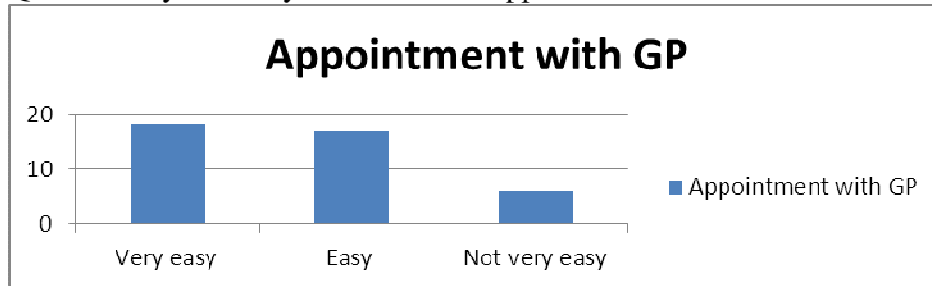


Q3 Overall Satisfaction with Surgery?

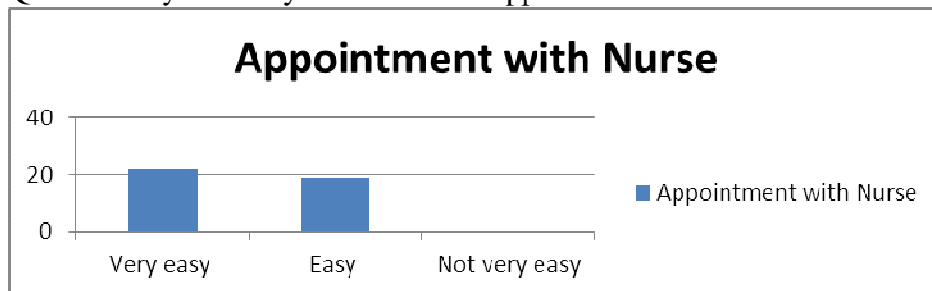




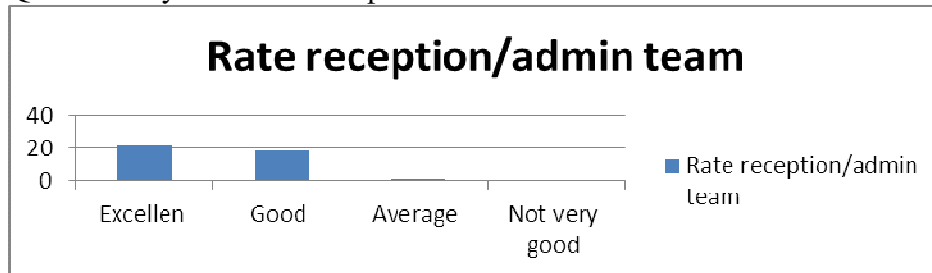
Q4 How easy is it for you to book and appointment with Doctor?



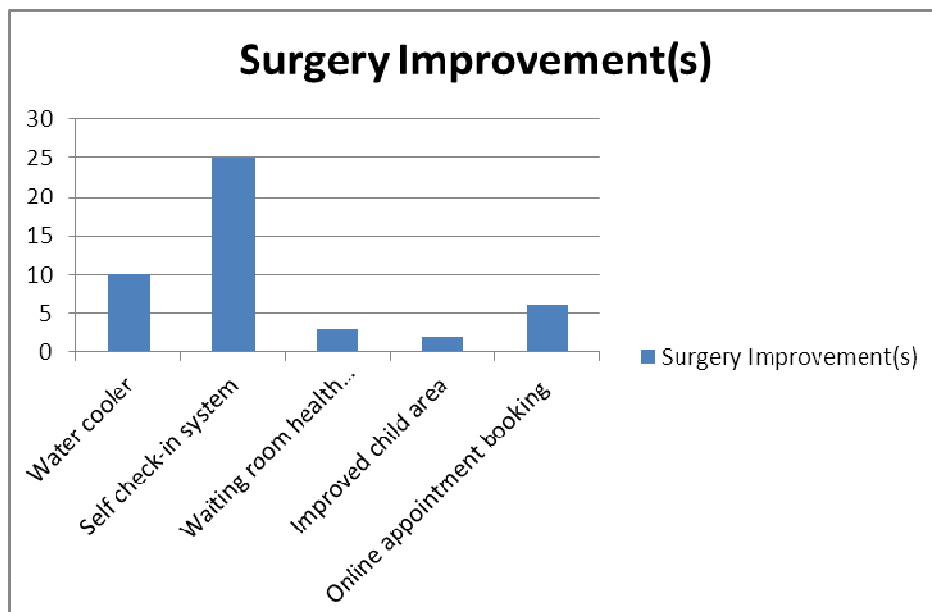
Q5 How easy is it for you to book and appointment with Nurse?



Q6 How do you rate the reception/admin team?



Q7 Improvement ideas



**Comments and Suggestions:**

“ More available appointments with Dr Ahad”

“Higher/wider chairs in waiting room”

“Good service, would like to know the Doctor I will see e.g male or female”

“Please keep Dr Ko at the surgery he is excellent”